



M/V TURMOIL

20th May 2009

To all at ASCS,

Just a quick note to say many thanks from owners & crew for your flawless support during our wanderings of the Pacific this year.

The motor yacht "Turmoil's" constant itinerary tends to take the ship to remote regions & cover large swaths of ocean. The importance of having trouble free communications whilst in these area's cannot be underestimated whether for emergency purposes, trip planning or keeping in touch with family & friends.

Uninterrupted online VSAT service is critical to ships business & guest/ crew moral these days & we haven't had any downtime since employing your service.

The vessel's engineers also offer high praise for the ease & convenience of changing satellite acquisition as we move to new footprints. A simple phone call & your techs had us sorted out in minutes. Typical Australian "Get the job done" attitude goes a long way out here to making our life easier.

Our only regret is that we are moving out of your coverage area....until next time.

Big cheers,

Hope to see you next year.

Cheers,

A handwritten signature in blue ink, appearing to read "Grant Maughan".



Grant Maughan
Captain