

## TVRO FREQUENTLY ASKED QUESTIONS

### **I have lost all channels on my decoders, what should I do?**

- It could be due to a range of different problems, firstly check that the satellite dish has not moved around in the wind or that the line of sight from the dish to the satellite is not obstructed by anything.
- Check all cables to make sure that nothing is been unplugged or damaged.
- If you are still unable to access any channels you may need to call OPTUS and get them to re-flash your cards. PH: 1300 301 681
- Failing all the above steps contact ASC for further assistance.